

December 2020 COVID-19 Update

On December 6th at 11:59 PM, a **Regional Stay at Home Order** was issued in Southern California. As we have been since the original Stay at Home Order in March 2020, we remain focused on the safety of our on-site administrative staff as well as the safety of our residents. Keystone Management is an essential service, and all services for the Solera Oak Valley Greens community will continue as they have over the past several months.

We have evaluated our remote work program and will continue with the modified work schedule for our on-site staff to limit potential viral exposure. Keystone has invested in tools and technology so as not to impact service to the Solera community, and we can provide the same level of service no matter where our team is located. You may contact your General Manager or other on-site team members at the same email or phone number you are currently using. This information may also be found on our website at <https://soleraovg.com/management/contacts/>

We will continue to utilize virtual meetings via Zoom for Board and Committee meetings as a standard practice. We will encourage that all site inspections be made independently by our staff to comply with the spirit of the Stay at Home Order which emphasizes limitations on gatherings with those outside your household.

As always, please feel free to contact us with any questions and have a very happy holiday season.

Be safe and take good care,

Susan Larson, PCAM
General Manager
Solera Oak Valley Greens Association