

# Important Information from SCE

**Do you have an SCE account?** You can sign up for critical outage maintenance outage and PSPS alerts for your specific address by updating your contact information and alert preferences in <https://www.sce.com/mysce/login>. Choose to receive your alerts via email, text, or voice call. You can add additional family members or friends to receive account notifications, including outage alerts, for your specific address.

SCE will be performing important work on the electrical system in areas of your community that will cause the power to be out temporarily. **Customers impacted by these essential outages are notified ahead of time.** During this unprecedented time, SCE continues to complete work that is necessary to protect public safety, reduce wildfire risk, complete customer-requested efforts and maintain and improve reliability on the electric system. SCE does not take the decision to proceed with this outage lightly and our teams are working to shorten the duration as much as possible. SCE appreciates your patience.

## **Prioritizing Critical Work during COVID-19**

To support our customers and prevent larger outages from occurring in the future, SCE is postponing less urgent upgrades and only performing critical work to address emergency and public safety issues. Customers impacted by these essential outages are notified ahead of time. Our teams are working to reduce the impact of this work as much as possible. **If you have any questions regarding an upcoming outage, please call the SCE Outage Hotline at call 1-800-611-1911.**