



# WELCOME TO SPECTRUM

As a resident of Solera Community you will receive Spectrum TV® and Spectrum Internet®.

Your TV and Internet services include:

- Platinum TV
- HBO
- (2) DVRs with DVR Service
- Spectrum Ultra Internet with 400 Mbps with Home WiFi (wireless speeds may vary)

- ▶ To set up, change or upgrade your service:
  - Call 1.855.326.5115 and speak with a dedicated Spectrum customer service representative **OR**
  - Visit us online at [Spectrum.net/community](https://www.spectrum.net/community)
- ▶ To verify or set up your account, you'll need the following:
  - Account & PIN number (*for current customers only*)
  - Address and phone number
- ▶ You also have the option to upgrade your Spectrum service, for which you will be billed separately. Additional upgrade options include:
  - Higher Spectrum TV channel tiers, including premium channels like Showtime®
  - Spectrum Voice® featuring unlimited calling throughout the U.S., Canada, Puerto Rico and more

## STILL HAVE QUESTIONS?

CALL **1.855.326.5115** AND SPEAK WITH A DEDICATED SPECTRUM CUSTOMER SERVICE REPRESENTATIVE, OR VISIT US AT **[SPECTRUM.NET/COMMUNITY](https://www.spectrum.net/community)**